



Frequently Asked Questions (Exhibitors/Sponsors)

The Mississippi Podiatric Medical Association's 2020 Diabetes Symposium has been cancelled. The safety of MsPMA members, staff, guests, exhibitors and health care professionals is paramount. Please monitor this page for updates as we answer frequently asked questions surrounding the evolution of COVID-19 in respect to this conference.

Will the 2020 Diabetes Symposium be conducted later in the year?

The MsPMA 2020 Diabetes Symposium will not be held this year (2020). We look forward to coming back together in the **Spring of 2021 in Biloxi, MS**. We ask that you continue to monitor our website for updates on exhibit and sponsorship information as it becomes available.

Can I transfer my exhibit and/or sponsorship fees to 2021 or request a refund?

Yes, you can elect to transfer your exhibit and/or sponsorship fees to 2021 or have the fees refunded. To request a refund please e-mail Angela Weathersby at events@mspma.net (**Subject: Refund Request**). Please be patient as we work through the process. You can expect a refund within the next 30 days.

How will my refund be issued?

Your refund will be issued in the same format as when you registered. All checks will be mailed to the address provided on your Exhibit/Sponsorship Agreement form. Please allow up to 30 days for funds to be applied to your credit or debit card or for a check to be received.

How do I cancel my ancillary event?

You will need to work directly with the restaurant or venue to cancel any events you scheduled aside from the Symposium and to handle all associated expenses.

Do I need to cancel my hotel room?

MsPMA is working closely with the IP Resort Casino Spa – Biloxi, MS and will automatically cancel all hotel rooms associated with the MsPMA housing block. There is no action on your part to cancel your hotel reservation at this time. If you booked a room at a hotel outside of MsPMA's official housing block, you should contact your hotel directly and cancel your reservations accordingly.

Will I be refunded for my airline ticket?

MsPMA will not refund individual airline ticket costs. Please contact your travel agent or the airline directly regarding ticket cancellations and refund policies. If you purchased travel insurance, please contact your insurance provider for information and next steps.

Who do I contact if I have questions?

Please direct any questions you may have to Angela Weathersby at events@mspma.net. Please be patient during this process as the volume of inquiries may increase.